

Message

From: Byrne, Eric (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=ERIC.BYRNE]
Sent: 8/15/2011 1:50:12 PM
To: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=James.Hanchett]
Subject: RE: Printer Problems
Attachments: ARHO_Maintenance_Agreement_FY12.xls

Hi Jim,

Attached is the list of covered printers.

-Eric

From: Hanchett, James (DPH) [mailto:james.hanchett@massmail.state.ma.us]

Sent: Monday, August 15, 2011 8:47 AM

To: Byrne, Eric (DPH)

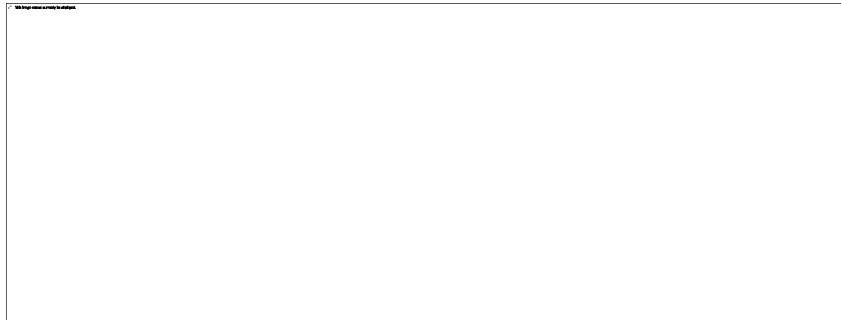
Subject: Printer Problems

Hi Eric,

How do I find out if our printers are covered by a service contract? Do you have the information or should I contact IT help desk.

Thanks,

Jim



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